

How to address any issues with VACATION RENTALS

- 1. Call the manager of the property. A list of manager names, phone numbers and emails is posted on our HOA website.
- Call Code Enforcement at 954-828-5207 Monday through Friday from 8 AM to 4 PM to lodge a complaint.
- 3. After 4PM, overnight, and weekends call 954-828-8000. Ask for a Nighttime Code Compliance Officer to make a visit to the property. If there is not a Code Officer working that evening, ask for a Police Officer. Make sure to get the Case Report number from the responding Officer.
- 4. If you want to report violations *other than noise complaints*, it is best to email your complaint to <u>VRINFO@FortLauderdale.Gov</u>. Be sure to include the property address and any supporting photos or documentation.
- 5. Also, please send an email to HOA President <u>BrianDonaldson@comcast.net</u> and the Vacation Rental Chair <u>DonnaGreene76@gmail.com</u> to make us aware of the issues.